

FINANCIAL ASSISTANCE – PLAIN LANGUAGE SUMMARY

Shirley Ryan AbilityLab is dedicated to providing the highest-quality patient care and outcomes through integrated research, scientific discovery, and education. As a caring member of the health care community, Shirley Ryan AbilityLab provides eligible patients with financial assistance for medically necessary care.

ELIGIBILITY AND ASSISTANCE OFFERED

Partial or full financial assistance may be offered to uninsured and underinsured patients. The following criteria must be met to be eligible for financial assistance:

- Patient must be an Illinois resident
- Patient must have a family income below 601% of the federal poverty guidelines, potentially resulting up to 100% charity
- Completion of the Financial Assistance Application (see below)

No eligible patients will be charged more than amounts generally billed for medically necessary care.

APPLYING FOR FINANCIAL ASSISTANCE

To apply for financial assistance, patients will be required to complete the Financial Assistance Application and return it and all of the requested information to the following mailing address:

Shirley Ryan AbilityLab
Patient Financial Services
Financial Assistance Program
355 East Erie Street
Chicago, IL 60611

There is no charge for applying for financial assistance. For help with completing the Financial Assistance Application or for any other questions related to financial assistance from Shirley Ryan AbilityLab, please contact Patient Financial Services at 312-238-6039 or write them at the above address.

Additional information about eligibility and financial assistance are described in Shirley Ryan AbilityLab's Charity Care Financial Assistance Policy. Click on this link to obtain a copy of the Policy and/or Financial Assistance Application: www.sralab.org/charity-care-financial-assistance.

FOR NON-ENGLISH SPEAKERS

Translations of this Plain Language Summary document, the Charity Care Financial Assistance Policy, and the Financial Assistance Application are also available in Arabic, Spanish, Russian, Polish, and Chinese at the web address listed above. You may also request free translated copies of these documents directly from the Patient Financial Services Department.